

**Office of Information Technology**

*Walt Milligan, Chief Information Officer*

**Administrative Information Services**

*Jarrod Karau, Director*

ERP system implementation, enhancement, and support  
Business Intelligence systems development and support  
Enterprise application programming and integration  
Technology and applications support for administrative users  
Technology and applications support for Auxiliary Enterprises  
Resnet user support

**Educational Technology Services, Online Learning**

*Patty Lins, Director*

Audio-visual support and services  
Classroom technology and instructional resources  
Media production, duplication, and distribution  
Online learning  
Instructional design and Blackboard support  
Podcasting, media streaming  
Videoconferencing, web conferencing  
Electronic Display System

**Information Technology Services and Security**

*Dan deBeaubien, Director*

Enterprise systems architecture and application support  
Systems programming and operations  
Enterprise data center and network operations center  
Enterprise data storage and business continuity  
Network and computer security  
Identity/access management  
Database administration

**Telecommunications**

*Brenda Helminen, Director*

Data networking  
Wireless networks  
High-performance Internet connectivity and services  
Telephone systems and services  
Cellular services  
Radio systems  
Cable TV  
Telecommunications infrastructure  
Incident and event communications